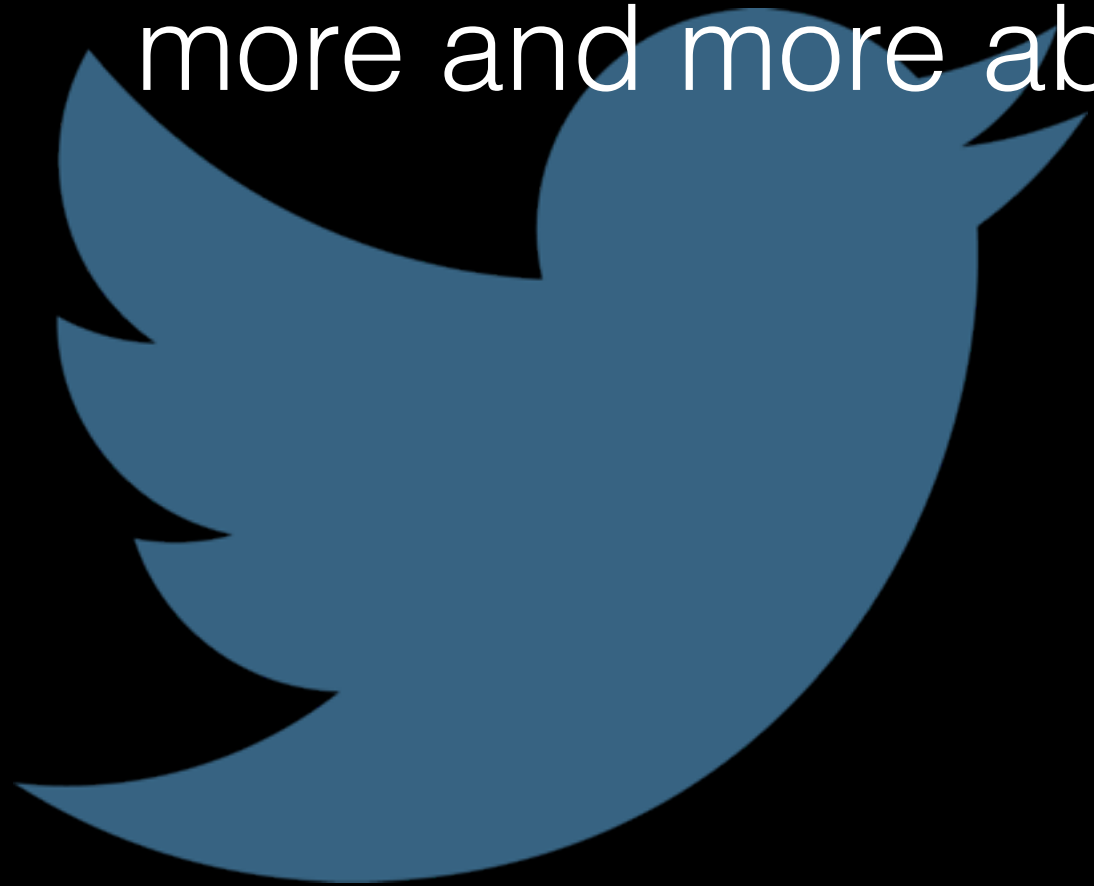


The 7 Habits of a Highly Effective Systems Administrator

Andrina Kelly, Bell Media
@andrina

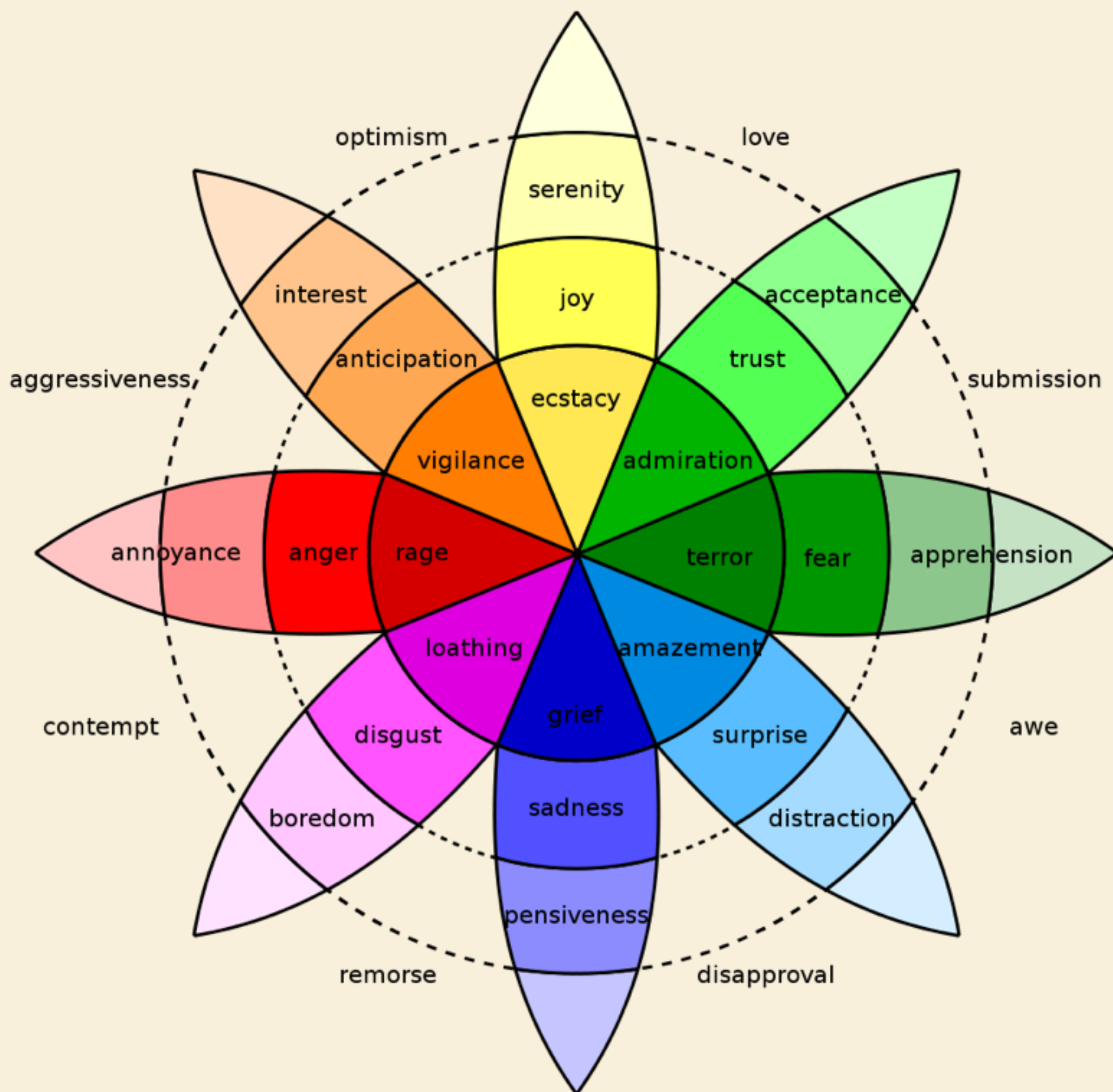
If you watch a movie of your life
backwards, it's about a sysadmin who
regains youth/happiness as they forget
more and more about computers

@sadserver



Be Proactive





Emotional intelligence,
or **EQ**, is the ability to
identify and manage
your own and others'
emotions.

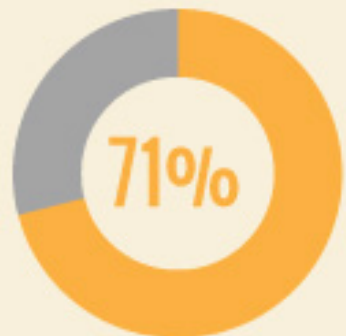
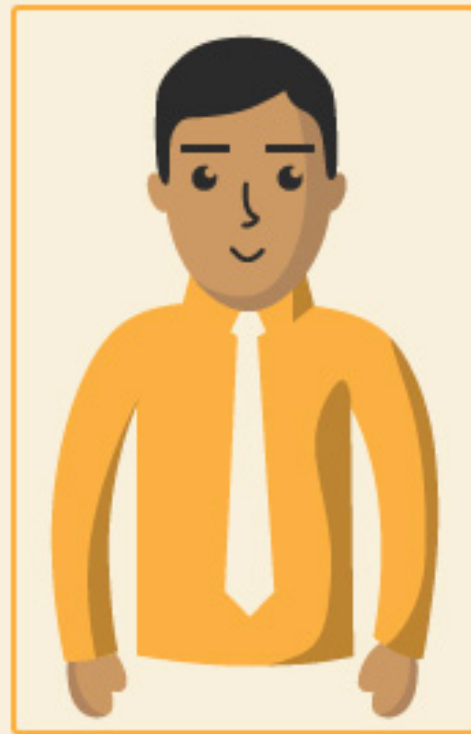
DEFINING EQ

DOES HIGHER EI MEAN IMPROVED JOB PERFORMANCE?

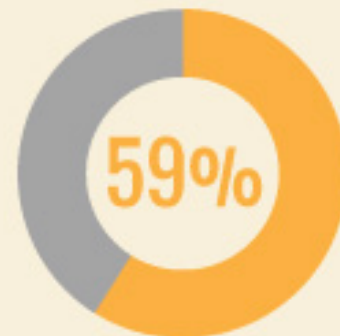
In 2011,

OVER 1 IN 3 HIRING MANAGERS

reported placing increased emphasis on EI in their hiring/promoting decisions



said it's more important
than IQ



even said they wouldn't hire
someone with high IQ and low EI!

WHY DO EMPLOYERS VALUE EI OVER IQ?

In order of importance, employers say it's because those with high EI...

1) Usually remain calm under pressure

2) Resolve conflict effectively

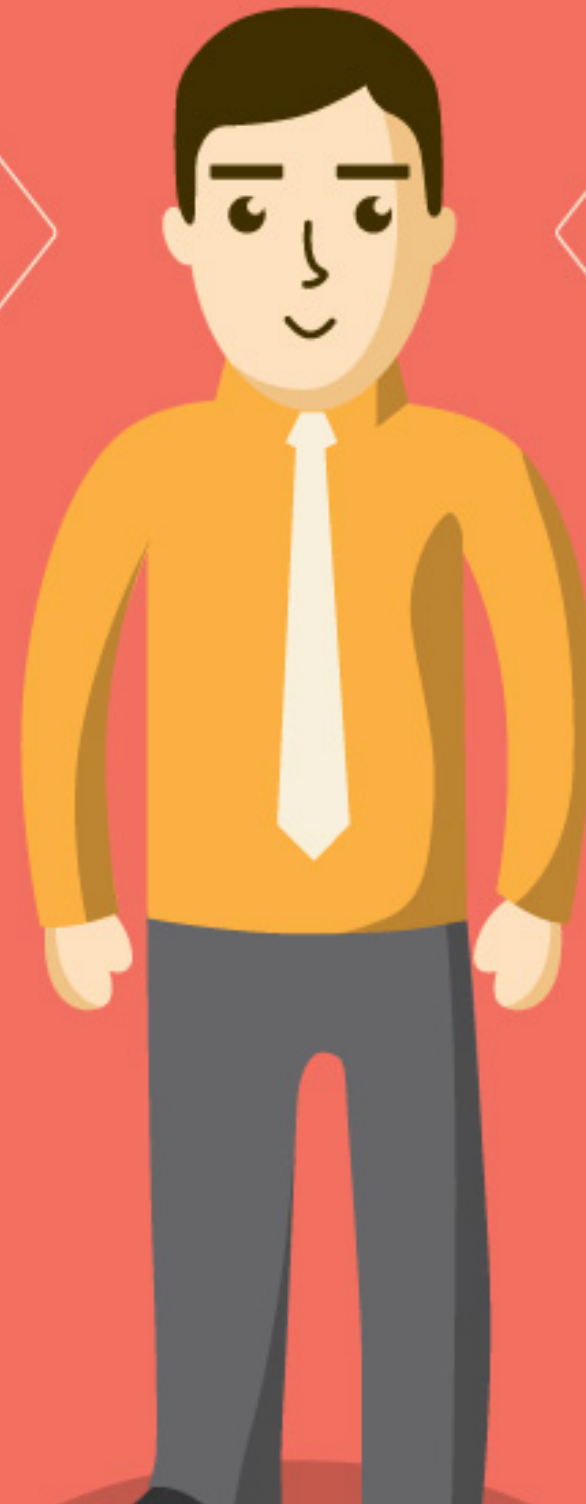
4) Lead by example

3) Are empathetic to their colleagues — and act as such

5) May put more consideration into business decisions



IMPROVE YOUR EMOTIONAL INTELLIGENCE TO IMPROVE YOUR LIFE!



Be mindful of your non-verbal communication

Facial expressions and movements

Body language

Gestures

Reduce stress

Stay connected to your emotions at all times

Practice effective conflict resolution

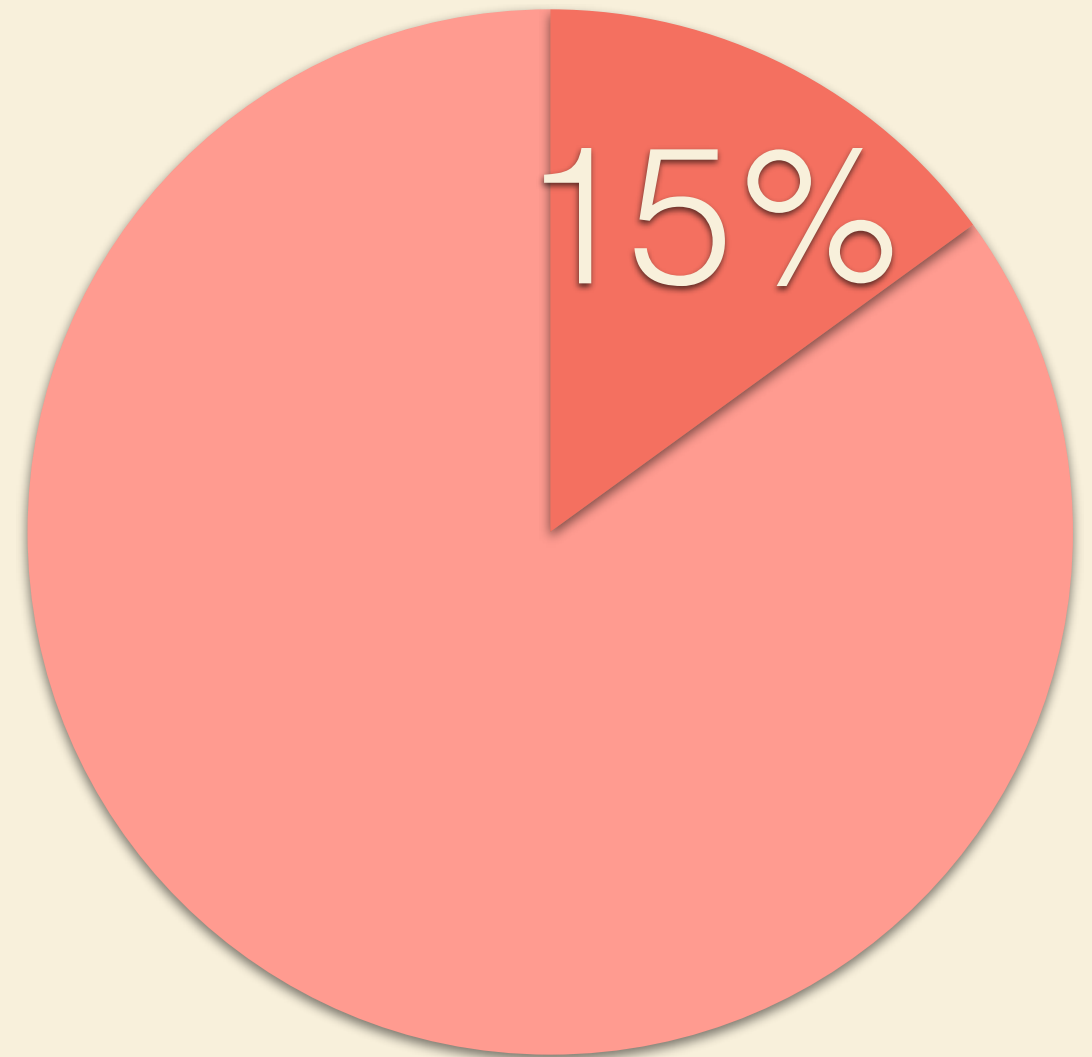
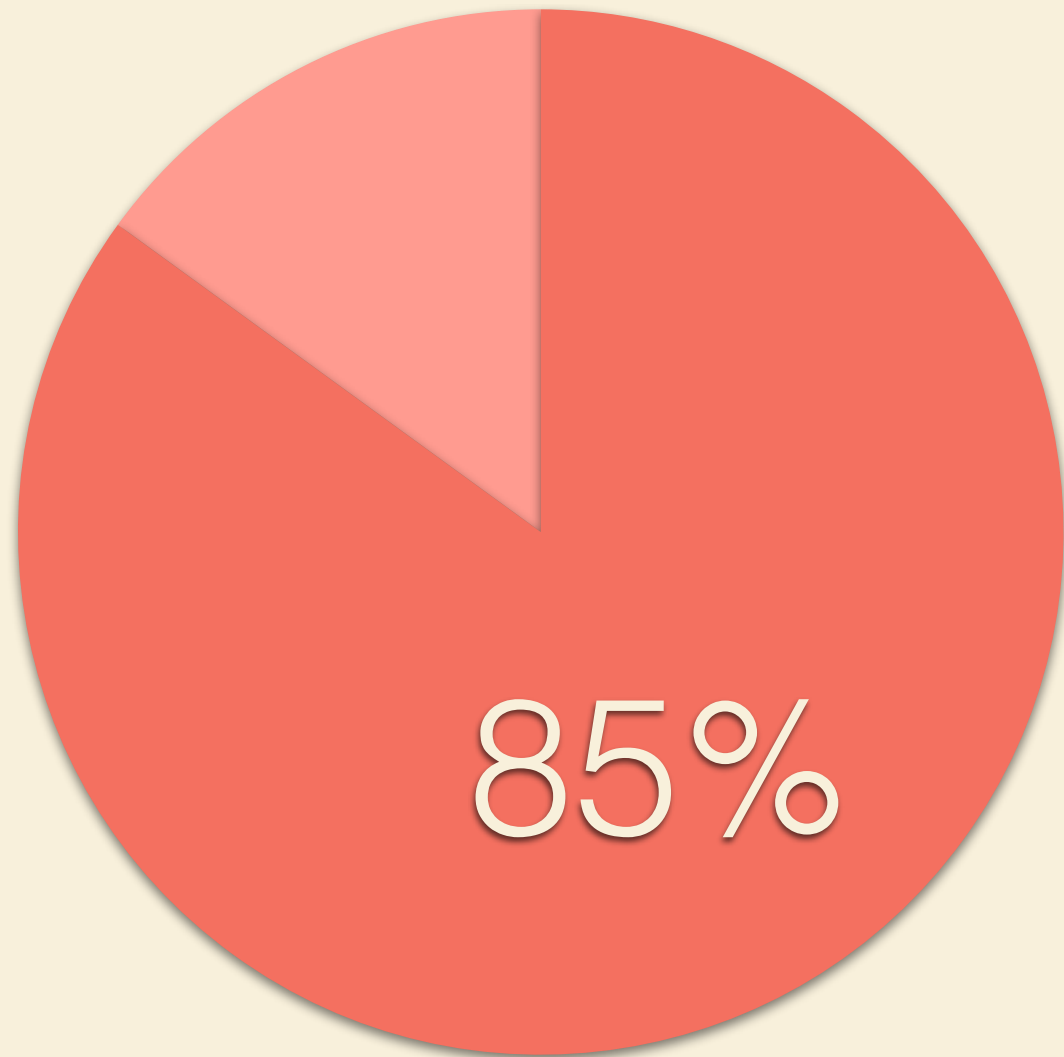
Choose your words carefully

Keep the conversation centered on the present

Be ready to forgive or otherwise peacefully end the conflict

Stay positive

85% of your financial success is due to **EQ**



Only **15%** is due to IQ



Circle of Concern

Circle of Influence

More Energy & Focus
Ability to Influence Increases

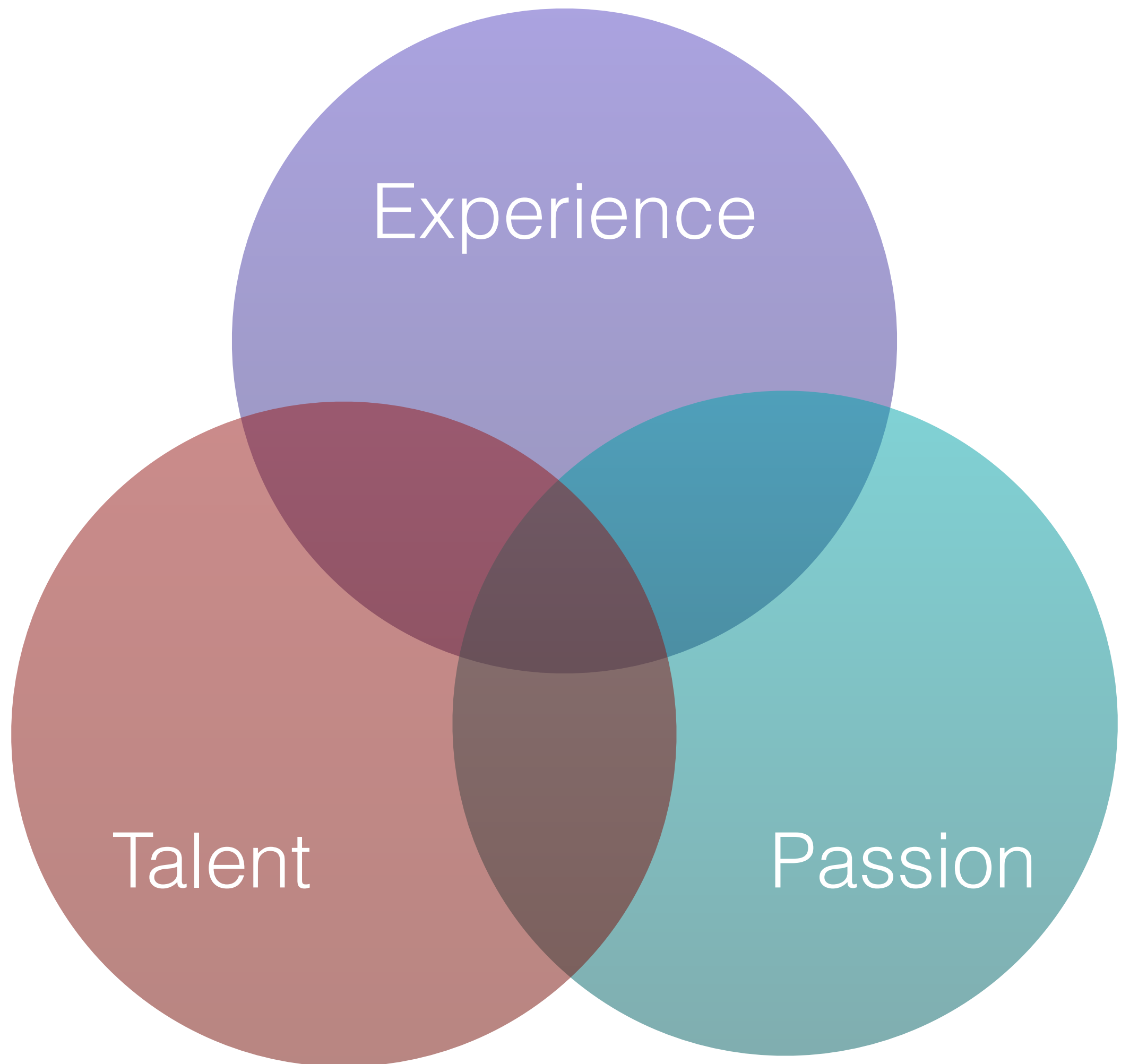
Frustration
Futile Wasted Energy

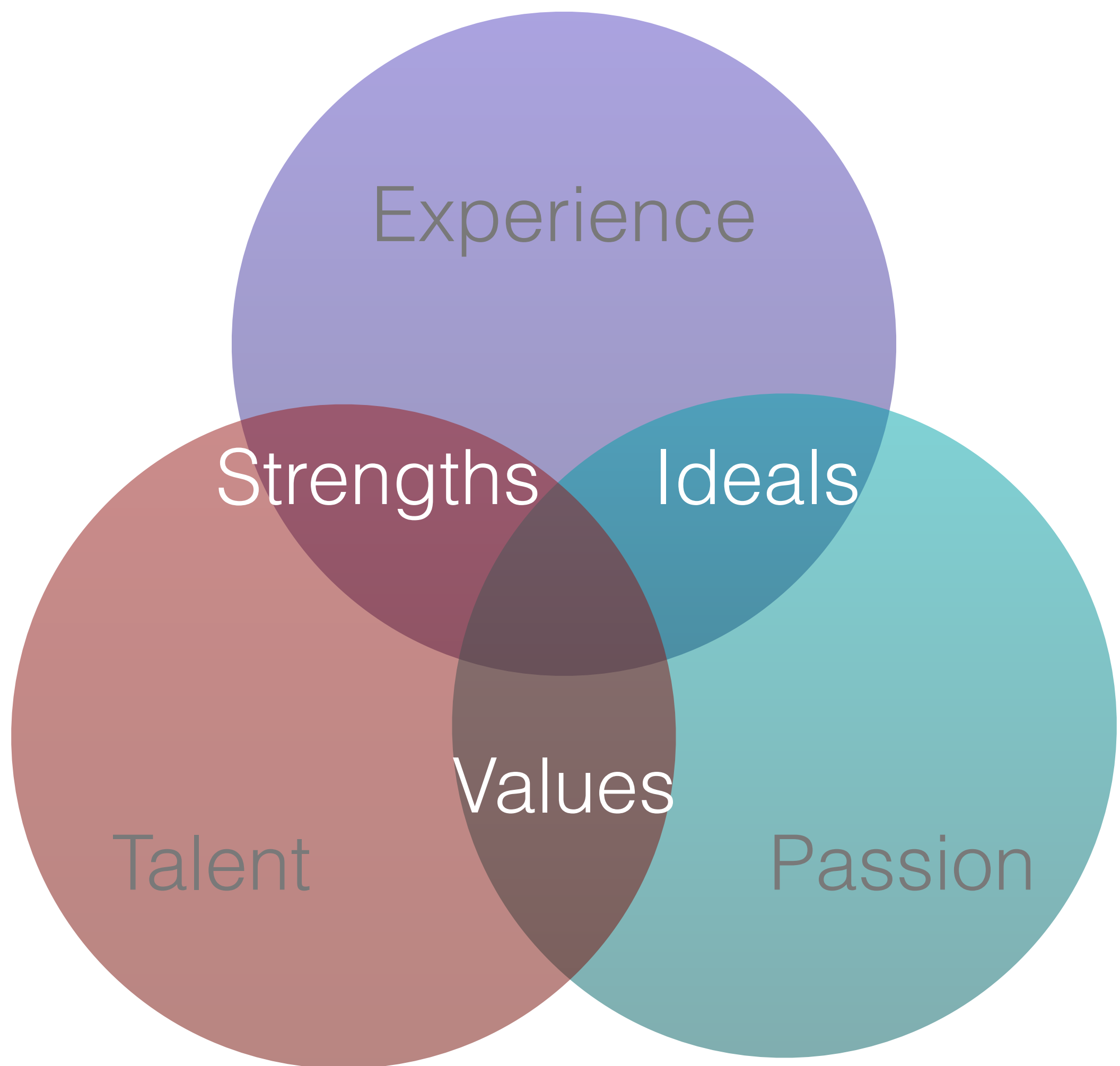
We are what we repeatedly do.
Excellence, then, is not an act, but
a habit.

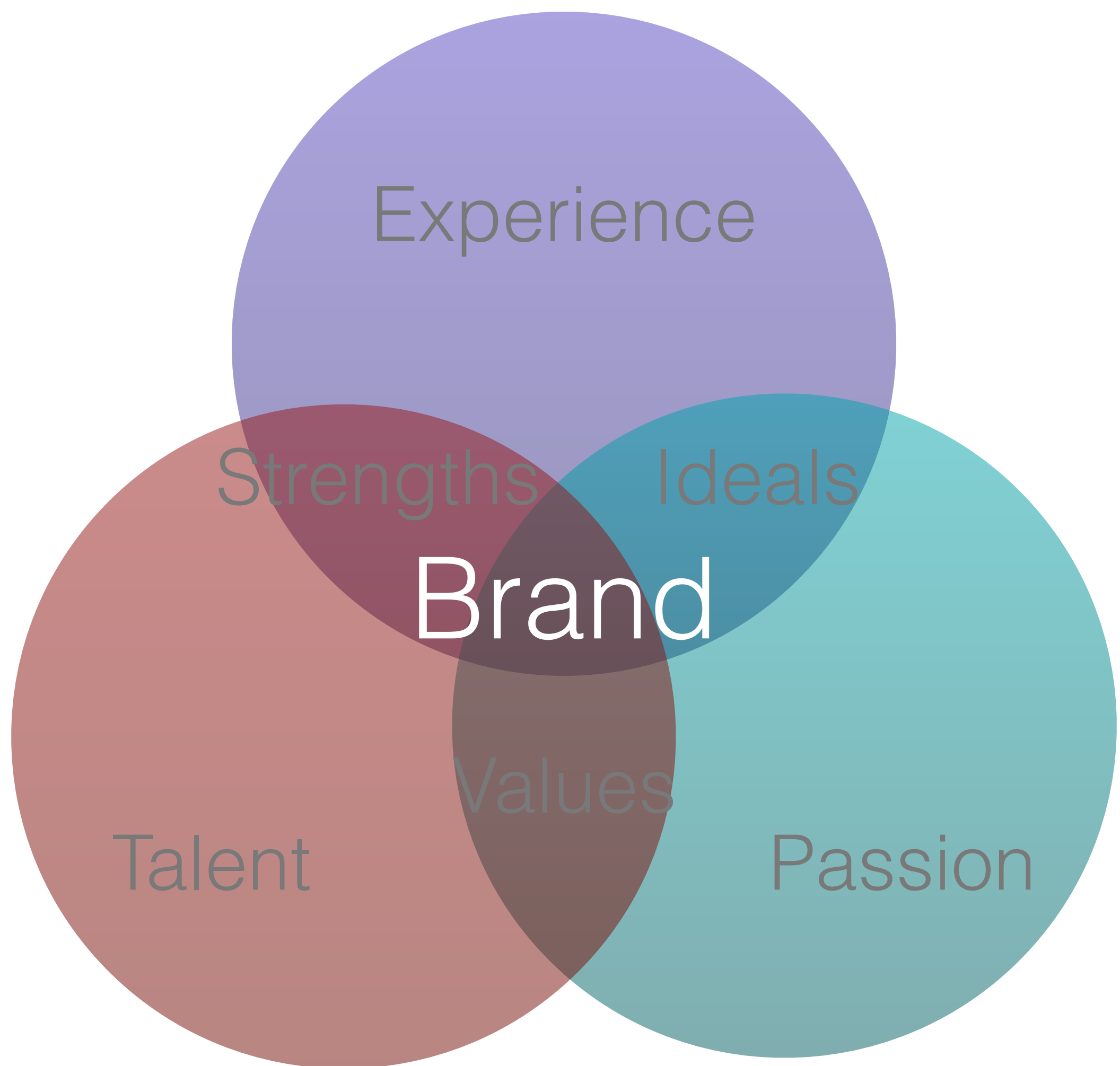
Aristotle

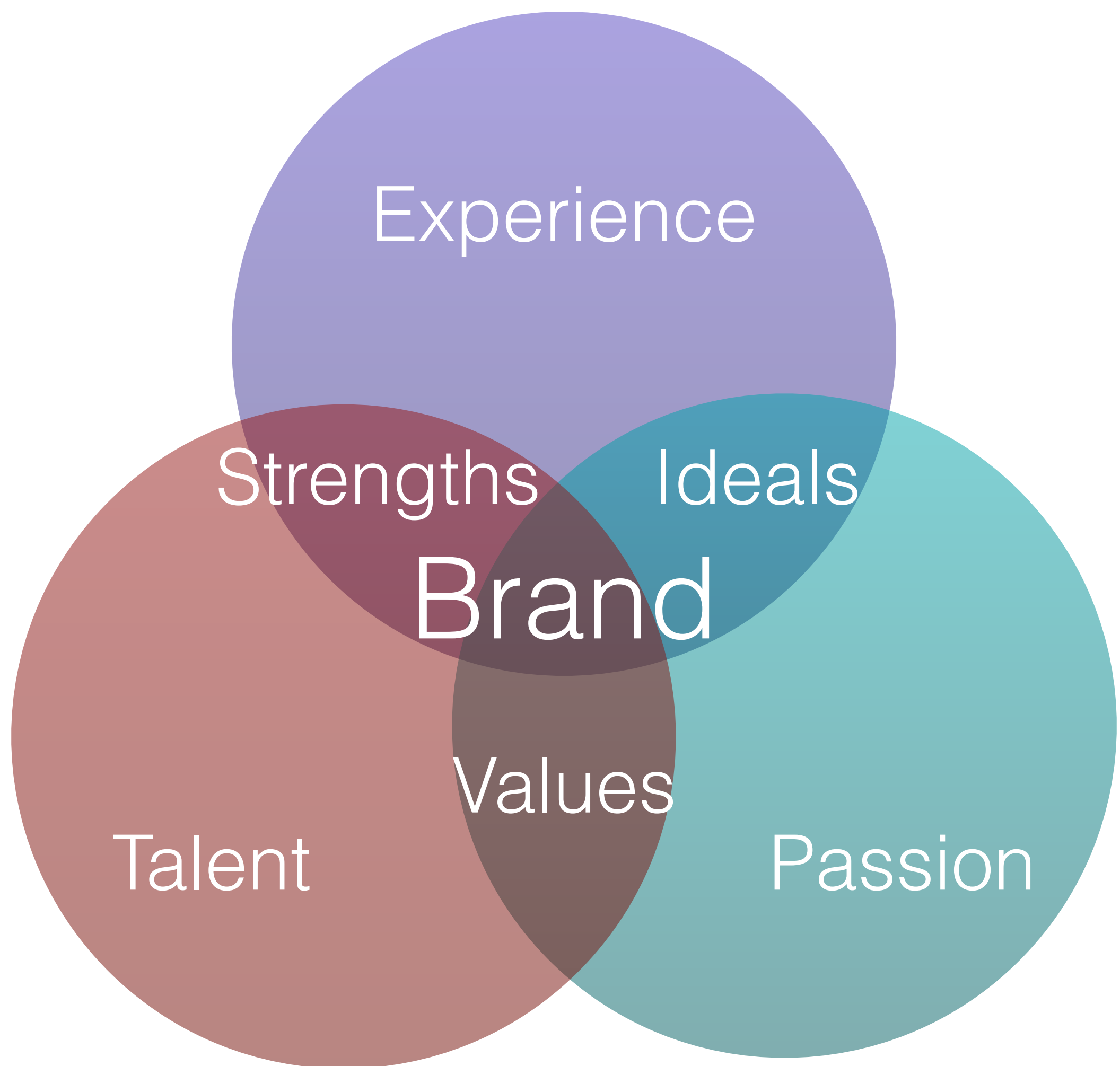
Keeps The End in
Mind











Do the First Things
First



tomorrow |tə'môrō, -'märō|

noun

A mystical land where 99% of all human productivity, motivation, and achievement are stored



Urgency

High

Low

Importance

High

Manage

Daily Fire Fighting
Be Quick to Delegate

1

Focus

Planning
Critical Thinking
Projects

2

Avoid

Not Your Emergency
Busy Work
Some Meetings

3

Limit

Trivial & Wasteful
Entertainment Only

4

Low

Stop Working Late and Start Working Smart



Time Management

for System Administrators

O'REILLY®

Thomas A. Limoncelli

Everyone Wins


```
#!/usr/bin/python
```

List of open-source Python-based Mac sysadmin tools

17 commits

1 branch

0 releases

2 contributors

Code

Issues 0

Pull requests 0

Pulse

Graphs

HTTPS clone URL

https://github.com/1

You can clone with HTTPS or Subversion.

Clone in Desktop

Download ZIP

branch: master python-macadmin-tools / +

Add Imagr Server

timsutton authored 5 days ago

latest commit 4048a4635a

README.md

Add Imagr Server

5 days ago

README.md

Python Macadmin Tools

This repository aims to collect a list of open-source Python-based tools for Mac systems administration tasks.

Why is this list limited to Python? Why not include all projects in this space? Python is an especially popular language among Mac sysadmins; this restriction is partly so that those learning Python for Mac-specific tasks have a mostly-complete list of known code and approaches from which to learn. It's also to help those more experienced with Python to discover projects that they may be able to adapt, extend and/or contribute to.

See something missing or incorrect? Please feel free to [edit](#) or clone this file and [submit a pull request](#). This repo was inspired by R.I. Pienaar's popular [free-for-dev](#) repo.

Strong people don't put others
down... They lift them up.

Michael P. Watson

Understand

Then Be Understood



I need to be an admin
on my machine.

I have to install
software

Self Service

Self Service

casper.bellmedia.ca

What's New?

Updates from CTS

Request Support

Direct Support Request to C

Bell Media's Confluence

Atlassian Confluence

Bell Media's JIRA

Atlassian JIRA

CTS Wikis

Creative Technology Wikis

FileShare

Large File Transfer Solution

Portal.ctv.ca

Citrix Web Interface

Review Site

Bell Media Review Site

What Ran?

History of local Casper Insta

Agency Design Request

Project Management for Cre

Agincourt Cafe Menu

Aramark's weekly menu

Visitors

Visitor Registration System

akelly

Log Out

Categories

Featured

Apple Apps

Browsers

Creative Apps

Development Apps

First Aid

Mac OS

Plugins

Printers

Productivity Apps

Server Mounts

Sound Apps

Sys Admin

System Configuration

Video Apps

First Aid

CTS Support

INSTALL

In Depth Check-Up

VERIFY

Memory Test

RUN

Purge Inactive Memory

PURGE

Make Me Administrator

Running this command will give your bbidm account administrative rights for the next 30 minutes. Use these privileges wisely. All administrative activity will be logged.

ENGAGE

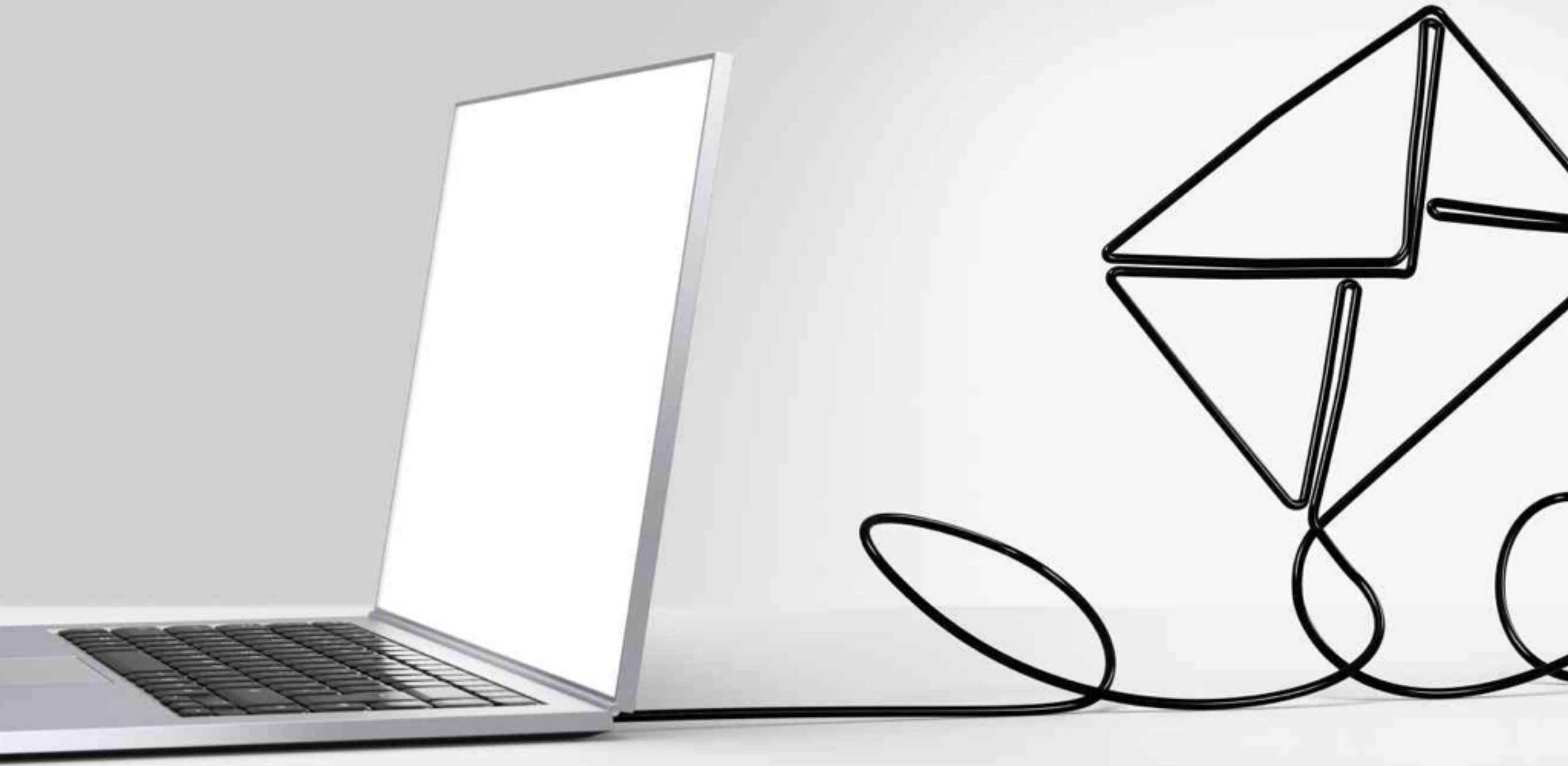
OK, Thanks.

5 minutes later...

My machine is broken,
something in the network
isn't working.

Networking said everything is fine
because I can browse the internet,
but I still can't get these files
uploaded to DropBox!

As per company policy, we don't allow access to DropBox.



So how am I supposed to work with our external vendor! We have a deadline! They need these files, and they're too big to send through email, I already had to contact helpdesk about that earlier today and now we're running out of time! Help me Sys Admin, You're my only hope!



[Request Support](#)

If you are a BellMedia employee use your domain username and password.
Otherwise use the username and password given to you by invitation.

Username:

Password:

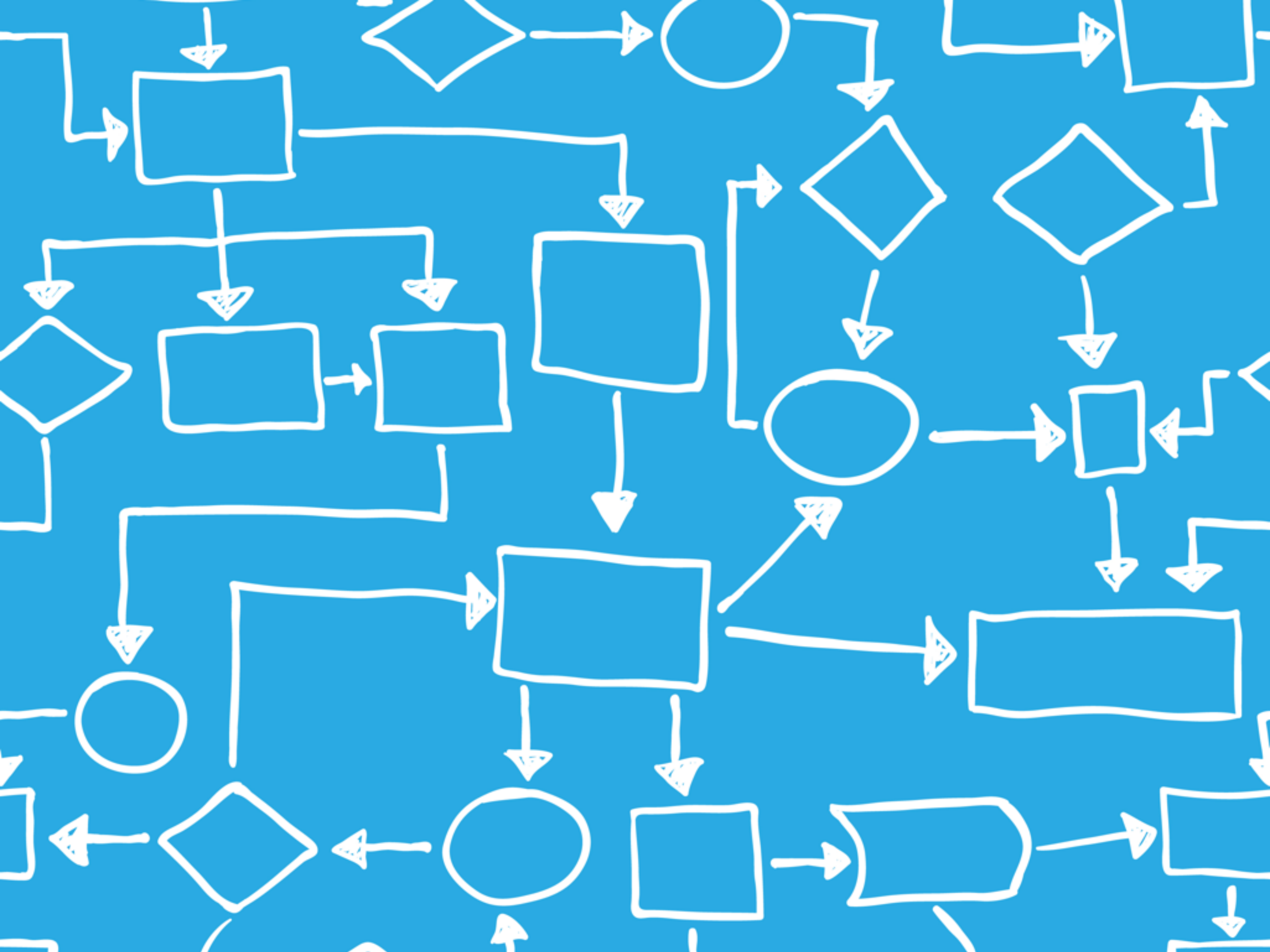
Login

Reset

Want to download files? Enter tracking number here

What Happened Here?





שנ (שי) ש



"Goddamn developers not testing their changes" he said while sudoing to root in production.

@sadserver



Cooperation





Sharpen The Saw



“We’re too busy to do it the
right way”



@sadoperator

Is there a support group for neglected,
poorly automated, overworked and
unhappy servers?

Asking for a friend.

@sadserver



Image & Reference Credits

- Plutchik's Wheel of Emotions: https://en.wikipedia.org/wiki/Robert_Plutchik
- University of Maryland, Emotional EQ and You: <http://onlinemba.umd.edu/resources/infographic/emotional-iq-and-you/>
- forbes.com, Look for Employees With High EQ over IQ: <http://www.forbes.com/sites/stevecooper/2013/03/18/look-for-employees-with-high-eq-over-iq/>
- Learn the Command Line: <http://www.codecademy.com/learn/learn-the-command-line>
- Building Your Personal Brand: <http://www.quicksprout.com/the-complete-guide-to-building-your-personal-brand/>
- Time Management for System Administrators, Thomas A. Limoncelli: <http://www.amazon.ca/Management-System-Administrators-Thomas-Limoncelli/dp/0596007833>
- Brené Brown on Empathy: https://youtu.be/1Evwgu369Jw?list=PLMo9vqiZPs0RQa_kypIS3tchANZa-MJGO
- @sadserver
- @sadoperator

Q&A

Thanks!!

@andrina